

Item Return Request Form

Please fill up this form and include it with the item you would like to return to us.

Item (Product Code & Title)	
Value of Item	
Reason for Return	
Invoice Number	
Customer Name	
Date of Return	

Terms and Conditions

1. All returns have to be sent to us in its **original condition, undamaged and unopened packaging**. Please take reasonable care to ensure that any item is returned to us safely and not damaged in transit. Dropnoise will not be accepting any returned item that is damaged in the process of shipping the item back to us.
2. Dropnoise reserves the right not to accept any used items/ items with damaged packaging returned to us. If you are unsure whether an item can be returned, we would advise you to check with us before sending it back to the address below:

10 Anson Road, #26-04 International Plaza Singapore 079903
3. Our 15-day return policy only apply to items that are specified to be under the 15 Days Return policy on their respective product page
4. We will refund all returns in the form of an In-store Credit that you can use to offset future purchase with us.
5. In the event of any product being faulty, Dropnoise will reimburse you for the delivery fees involved in the return.
6. Please allow up to 10 days for a credit on a return to be processed and issued to you after the item is received at our warehouse.